



## Frequently Asked Questions

### ***When will the pool be open?***

May 28<sup>th</sup>- August 20<sup>th</sup>: Monday-Sunday 10:00am- 9:00pm.

August 21<sup>st</sup>-September 25<sup>th</sup>: Monday-Thursday 4:30pm-8:30pm; Friday-Sunday 10:00am- 8:30pm

### ***How do I sign up?***

Please fill out the sign-up document completely and legibly. You may drop it off during one of the sign-up times, or mail it in to: Old Trail Swim Club, LLC, 5494 Golf Drive, Crozet VA 22932, Attn: Kristin Ridge. All checks must be made out to: OLD TRAIL SWIM CLUB, LLC.

### ***Will there be a membership cap?***

Yes. We will have a cap of 300 memberships.

### ***Can I purchase a half-year membership?***

We will not be selling half-year memberships, at this time.

### ***Can I purchase one-day, one-week, two-week, one month, or pay as I go passes without becoming a member?***

No. We have a membership based program to protect the value of the pool and the members that chose to have a membership at the Old Trail Swim Club.

### ***Will you still have the reusable guest pass for guests 17 and under?***

Yes. Memberships arrangements, and guest pass scenarios are the same as last year. Each membership will receive two one-time use guest passes and one re-usable guest pass for guests 17 & under. (Example: If you are an adult, and you wish to bring one youth with you each time you come, you may purchase the single membership and use the reusable guest pass for your child, without having to purchase a two-person, or a family.) Children ages 2 and under are free, and the reusable guest pass may be used to gain entry for a child between the ages of 3 and 17.

### ***The weather is unfavorable today. How will I know if the pool is closed?***

Assume that the pool is open, unless you hear otherwise. We will first post a message on the Facebook page. You can also try calling the gate at (434) 823-1670.



***My \_\_\_\_ wants a job at the pool, how does he/she apply?***

For gate/ concierge positions please send a cover letter, resume, and at least three references to: [KristinRidgeEvents@gmail.com](mailto:KristinRidgeEvents@gmail.com) . If you know someone looking for employment as a lifeguard, they must go through Douglas Aquatics. ([www.douglasaquatics.com](http://www.douglasaquatics.com))

***Will you be adding more umbrellas this year?***

Yes, more umbrellas will be added and old ones will be replaced!

***Will you have towel service?***

Towel service has been discontinued.

***Can the pavilion be rented for special events?***

Yes. There is a \$75 rental fee (plus guest fees) for a two-hour block to reserve the pavilion for any reason. You may bring up to 5 guests (non-members) without advance notice. If you are bringing more than five guests, we will need notice so that we will be able to properly staff the pool. Lifeguards and gate staff have the right to refuse entry to large groups of guests who have not given proper notice.

Seven (7) days notice is required for large groups. Please send an e-mail to Kristin at [KristinRidgeEvents@gmail.com](mailto:KristinRidgeEvents@gmail.com)

***Can we bring is outside food and non-alcoholic beverages?***

Yes, outside food is allowed, especially food from the merchants at Old Trail Village! We will have the snack bar open and stocked with non-alcoholic beverages, small snacks, and ice cream, for you to purchase.

***Can we bring in alcohol?***

No. Alcoholic beverages are not permitted.

***Will there be a swim team?***

No, not this year.

***Will there be swim lessons?***

We are working on that now. Information will be sent out via e-mail, posted around the pool, and on the Facebook, page once we have details nailed down. That service will be provided through ACAC.



***How can I get in touch with you?***

All inquiries are to be sent to: [KristinRidgeEvents@gmail.com](mailto:KristinRidgeEvents@gmail.com). Kristin does not have a set schedule at the restaurant, and the restaurant staff will not be able to sign you up for a membership or accept payment. In the event you must meet in person, Kristin can set up an appointment with you. Please send an e-mail to set up an appointment.

***How much are guest passes? How many people may I bring at one time?***

Guest passes can be purchased at the pool gate, whenever the pool is open, and cost \$5 per pass. You may bring up to 5 guests with you per day.